



Monthly Issue Resolution Report

September 2026



1. IRR Open Inventory Report
2. IRR Aging Report
3. IRR Closed Pending Publication Report



1. IRR Open Inventory Report

IRR Open Inventory Report by Status

	Title	Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Pending Resolution							
Received Date 8/18/2026	POC962	MI BWDC was not able to successfully update our database with the complete address when the Insured is not US. Country Code should be	Substantive	High	Kelly Boyer	POC 3.0 7/1/2027	
Posted Date 8/20/2026	Status:						
Received Date 10/14/2025	SYS956	The absence of data or tags from the XML format. Should the null values remove data? Standardizing the layout of data in the XML format to ensure	Substantive	Med	Jon Brothen	Claims 3.1 1/1/2026	
Posted Date 10/16/2025	Status: Most senders already expect absence of data to mean removal, so timeline is as needed.						
Received Date	CLM961	PA would like to add Driver's License Number as a type of identification for claimants. PA would need this in 4.0.	Substantive	Low	Harte Pricer	Claims 4.0	
Posted Date 5/11/2026	Status: Triaged for R4.0						



2. IRR Aging Report

 IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates		
		CLM961	PA would like to add Driver's License Number as a type of identification for claimants. PA would need this in 4.0.	Date Posted: 5/11/2026	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:
10/14/2025	351	SYS956	The absence of data or tags from the XML format. Should the null values remove data? Standardizing the layout of data in the XML format to ensure both claim admins and jurisdictions know what to expect and what to send when updating or removing data.	Date Posted: 10/16/2025	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:
8/18/2026	43	POC962	MI BWDC was not able to successfully update our database with the complete address when the Insured is not US. Country Code should be included in Insured address. Michigan has received a POC transaction with primary insured address in London England.	Date Posted: 8/20/2026	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:

	0-90 Days	91-120 Days	121-180 Days	181-270 Days	271-360 Days	+360 Days
Open IRRs	1	0	0	0	1	0



3. IRR Closed Inventory Report

IRR Closed Inventory by Status

Title

Final Resolution

Tracking Dates

Closed - Pending Publication

Claims

Substantive	CLM959	If MC data elements are present and the MC condition does not apply, then the data element will be treated as AR. Changes will be needed to the definition of the MC if this solution is adopted.	Date Resolved: 2/19/2026	Review End: 4/7/2026 Vote End: 5/11/2026	Approval Date: 5/13/2026 Impl Timeline: 180 days	Supplement Updated On: 5/18/2026 Date of Publication: 1/1/2027
Substantive	CLM955	Edit to definition of DN0193 Suspension Effective Date and Variable Segment Population Rules for Reduced Earnings section d. See attached.	Date Resolved: 2/19/2026	Review End: 3/24/2026 Vote End: 4/14/2026	Approval Date: 4/15/2026 Impl Timeline: 180 days	Supplement Updated On: 5/18/2026 Date of Publication: 1/1/2026
Substantive	CLM954	Remove PY from the Note for Claim Type = N and add a bullet nothing that PY may be used for initial payment of OBTs other than medical for claim type code N	Date Resolved: 1/22/2026	Review End: 2/25/2026 Vote End: 3/18/2026	Approval Date: 3/19/2026 Impl Timeline: 180 days	Supplement Updated On: 3/19/2026 Date of Publication: 1/1/2026
Substantive	CLM960	If the TP sends the only primary address DN in the change segment then a jurisdiction should consider both primary and secondary as updated.	Date Resolved: 3/31/2026	Review End: 5/8/2026 Vote End: 6/1/2026	Approval Date: 6/2/2026 Impl Timeline: N/A	Supplement Updated On: 6/9/2026 Date of Publication: 1/1/2027
Substantive	CLM952	See attached. Definition updates to accommodate additional mode of payment.	Date Resolved: 11/14/2025	Review End: 12/16/2025 Vote End: 1/8/2026	Approval Date: 1/9/2026 Impl Timeline: 180 days	Supplement Updated On: 1/9/2026 Date of Publication: 1/1/2026
Clerical	CLM951	Various Clerical Changes (see attached)	Date Resolved: 4/17/2025	Review End: 5/9/2025	Approval Date: 5/12/2025 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2026

IRR Closed Inventory by Status

Title

Final Resolution

Tracking Dates

Closed - Published

Systems

Clerical Date Assigned to Systems: 11/1/2022	CLM926	Consistent format for the collection of Foreign Addresses	Date Resolved: 9/7/2022	Review End: 10/31/2022	Approval Date: 11/1/2022 Impl Timeline: N/A	Supplement Updated On: 11/3/2022 Date of Publication: 1/1/2023
Clerical Date Assigned to Systems:	SYS936	TNBWC needs to make DN0183 and DN0185 mandatory for MTC AQ and UR	Date Resolved: 11/16/2022	Review End: 2/1/2023	Approval Date: 2/2/2023 Impl Timeline: N/A	Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024
Clerical Date Assigned to Systems:	SYS944	Add a new valid value to the DN0104.	Date Resolved: 10/30/2023	Review End: 12/15/2023	Approval Date: 12/16/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024
Substantive Date Assigned to Systems: 3/10/2023	CLM931	New data element for Employee Email Address.	Date Resolved: 1/18/2023	Review End: 2/14/2023 Vote End: 3/9/2023	Approval Date: 3/9/2023 Impl Timeline: 180 days	Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024
Substantive Date Assigned to Systems:	CLM925	Add N for nonbinary as an option in gender data elements DN0053 Employee Gender Code and DN0428 Dependent Gender Code	Date Resolved: 7/20/2022	Review End: 8/11/2022 Vote End: 9/1/2022	Approval Date: 9/2/2022 Impl Timeline: 180 days	Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023

POC

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Substantive	POC942	Expand the length of Employer Email Address (DN0301) from 39 to 67 bytes.	Date Resolved: 5/11/2023	Review End: 6/2/2023 Vote End: 6/26/2023	Approval Date: 7/10/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 7/11/2023
Clerical 8/19/2022	POC932	Add ELEMENT ERROR TEXT (DN0291) to the Edit Matrix Population Restrictions Table	Date Resolved: 10/24/2022	Review End: 11/21/2022	Approval Date: 11/22/2022 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023
Clerical	POC935	Add examples for Triplicates 01-10-80 and 01-10-86	Date Resolved: 3/2/2023	Review End: 3/23/2023	Approval Date: 3/24/2023 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023
Substantive	POC921	New DN for Claim Administrator FEIN	Date Resolved: 9/21/2021	Review End: 10/18/2021 Vote End: 11/8/2021	Approval Date: 11/9/2021 Impl Timeline: 180 days	Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022

Claims

Clerical	CLM937	Correct clerical issues within the Claims R3.1 Guide	Date Resolved: 11/8/2022	Review End: 12/7/2022	Approval Date: 12/8/2022 Impl Timeline: N/A	Supplement Updated On: 12/8/2022 Date of Publication: 1/1/2023
Clerical	CLM933	Remove the current "@" limitation on Jurisdiction Claim Number (DN0005)	Date Resolved: 11/16/2022	Review End: 2/1/2023	Approval Date: 2/2/2023 Impl Timeline: N/A	Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM924	Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules	Date Resolved: 2/16/2022	Review End: 3/14/2022	Approval Date: 3/15/2022 Impl Timeline: N/A	Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023
Clerical	CLM923	Resolve asterisk within Edit Recommendations table (Section 4)	Date Resolved: 2/16/2022	Review End: 3/14/2022	Approval Date: 3/15/2022 Impl Timeline: N/A	Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023
Clerical	SYS929	Correct Sequencing issues for SROI NT	Date Resolved: 8/8/2022	Review End: 8/26/2022	Approval Date: 8/29/2022 Impl Timeline: N/A	Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023
Clerical	CLM938	Resolve uncertainty regarding collection of the 02 Change Segment	Date Resolved: 1/18/2023	Review End: 2/14/2023	Approval Date: 2/15/2023 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024
Substantive	CLM940	Support impairment rating for multiple teeth.	Date Resolved: 6/5/2023	Review End: 6/30/2023 Vote End: 7/25/2023	Approval Date: 7/31/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024
Substantive	CLM943	Change "and" to "or" following "... part be sent twice," in CLM940	Date Resolved: 9/20/2023	Review End: 10/9/2023 Vote End: 11/1/2023	Approval Date: 11/2/2023 Impl Timeline: Coincide w/ C	Supplement Updated On: Date of Publication: 1/1/2024

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM945	1. DN0068 Initial RTW Date is listed twice; 2. DN0441 Date Claim Admin Knew Claim Met Reporting Requirements and filler is listed twice; 3. Change "MTC's" to "MTCs" when not possessive.	Date Resolved: 11/27/2023	Review End: 11/28/2023	Approval Date: 11/29/2023 Impl Timeline: N/A	Supplement Updated On: 7/1/2024 Date of Publication: 1/1/2024
Clerical	CLM946	1. DN0444 is in the wrong position in the table; 2. The FROI and SROI layouts have lost their headers on each page	Date Resolved: 5/20/2024	Review End: 6/11/2024	Approval Date: 6/12/2024 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2025
Substantive 2/10/2025	CLM947	In Alaska, they have a COLA adjustment to benefits when the claimant does not live in AK. In cases where the claimant lives in another state but comes to AK to work they will reduce the indemnity amount based on a cost of living table they use.	Date Resolved: 11/26/2024	Review End: 1/10/2025 Vote End: 2/6/2025	Approval Date: 2/7/2025 Impl Timeline: 180 days	Supplement Updated On: 2/18/2025 Date of Publication: 1/1/2026
Substantive	CLM948	Requesting to have AB added to both the definition and DP Rule for DN0192 - Benefit Payment Issue Date.	Date Resolved: 2/19/2025	Review End: 3/21/2025 Vote End: 4/14/2025	Approval Date: 4/22/2025 Impl Timeline: 180 days	Supplement Updated On: 4/30/2025 Date of Publication: 1/1/2026
Clerical	CLM949	Various Clerical Changes (see attached outline)	Date Resolved: 11/26/2024	Review End: 12/20/2024	Approval Date: 12/24/2024 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2025
Substantive 6/30/2025	CLM950	Final proposed resolution - add an additional bullet to Section 4 Variable Segment Population Rules, page 4.24, bullet d where Reduced Earnings may be present on MTC Final (FN) if they were not previously reported. If more than 52 weeks of Reduced Earnings were not reported previously, only the most recent 52 weeks will be	Date Resolved: 5/5/2025	Review End: 6/5/2025 Vote End: 6/27/2025	Approval Date: 6/30/2025 Impl Timeline: 180 days	Supplement Updated On: 7/1/2025 Date of Publication: 1/1/2026

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM953	Clerical IRR for DP Rule of MTC NT. See attached document.	Date Resolved: 7/22/2025	Review End: 7/10/2025	Approval Date: 7/22/2025 Impl Timeline: N/A	Supplement Updated On: 8/29/2025 Date of Publication: 1/1/2026
Clerical	CLM958	N/A	Date Resolved:	Review End:	Approval Date: Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2026
Substantive	CLM941	New date DN for CA decision to deny claim.	Date Resolved: 9/20/2023	Review End: 10/9/2023 Vote End: 11/1/2023	Approval Date: 11/8/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024