



Monthly Issue Resolution Report

September 2025



1. IRR Open Inventory Report
2. IRR Aging Report
3. IRR Closed Pending Publication Report



1. IRR Open Inventory Report

IRR Open Inventory Report by Status

Title		Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Pending Resolution							
Received Date 9/8/2025	CLM955	Net to Zero code is not required when reporting intermittent periods of reduced earnings where no payment was issued by claim administrator.	Substantive	High	Richelle Flores	Claims 3.1 1/1/2026	
Posted Date 9/17/2025	Status:						
Received Date 8/13/2025	CLM954	The definition of Claim Type Code (DN0074) - Code N has a last bullet that excludes its use with an initiating SROI PY. New Mexico requires an	Substantive	High	Charles Cordova	Claims 3.1 1/1/2026	
Posted Date 8/13/2025	Status: New Mexico would like Claim Administrator's to be able to file this way as of their Production date						
Received Date 4/10/2025	CLM952	Current 3.1/3.0 definitions for Benefit Payment Issue Date (DN0192) and Payment Issue Date (DN0195) do not accommodate payee-driven	Substantive	Med	Kevin Casey	Claims 3.1 1/1/2026	
Posted Date 4/10/2025	Status:						



2. IRR Aging Report

 IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates		
4/10/2025	173	CLM952	Current 3.1/3.0 definitions for Benefit Payment Issue Date (DN0192) and Payment Issue Date (DN0195) do not accommodate payee-driven digital payment workflows (e.g. One Inc., VPay, ePay, etc.), where the payee determines the method/timing of the payment.	Date Posted: 4/10/2025	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:
8/13/2025	48	CLM954	The definition of Claim Type Code (DN0074) - Code N has a last bullet that excludes its use with an initiating SROI PY. New Mexico requires an initial SROI PY for funeral expenses & attorney fees with no medical expenses or indemnity paid.	Date Posted: 8/13/2025	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:
9/8/2025	22	CLM955	Net to Zero code is not required when reporting intermittent periods of reduced earnings where no payment was issued by claim administrator.	Date Posted: 9/17/2025	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:

	0-90 Days	91-120 Days	121-180 Days	181-270 Days	271-360 Days	+360 Days
Open IRRs	2	0	1	0	0	0



3. IRR Closed Inventory Report

IRR Closed Inventory by Status

Title

Final Resolution

Tracking Dates

Closed - Pending Publication

Claims

Clerical	CLM951	Various Clerical Changes (see attached)	Date Resolved: 4/17/2025	Review End: 5/9/2025	Approval Date 5/12/2025 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/6/2025
Substantive 6/30/2025	CLM950	Final proposed resolution - add an additional bullet to Section 4 Variable Segment Population Rules, page 4.24, bullet d where Reduced Earnings may be present on MTC Final (FN) if they were not previously reported. If more than 52 weeks of Reduced Earnings were not reported previously, only the most recent 52 weeks will be	Date Resolved: 5/5/2025	Review End: 6/5/2025 Vote End: 6/27/2025	Approval Date 6/30/2025 Impl Timeline: 180 days	Supplement Updated On: 7/1/2025 Date of Publication: 1/6/2025
Substantive	CLM948	Requesting to have AB added to both the definition and DP Rule for DN0192 - Benefit Payment Issue Date.	Date Resolved: 2/19/2025	Review End: 3/21/2025 Vote End: 4/14/2025	Approval Date 4/22/2025 Impl Timeline: 180 days	Supplement Updated On: 4/30/2025 Date of Publication: 1/1/2026
Substantive 2/10/2025	CLM947	In Alaska, they have a COLA adjustment to benefits when the claimant does not live in AK. In cases where the claimant lives in another state but comes to AK to work they will reduce the indemnity amount based on a cost of living table they use.	Date Resolved: 11/26/2024	Review End: 1/10/2025 Vote End: 2/6/2025	Approval Date 2/7/2025 Impl Timeline: 180 days	Supplement Updated On: 2/18/2025 Date of Publication: 1/1/2026
Clerical	CLM953	Clerical IRR for DP Rule of MTC NT. See attached document.	Date Resolved: 7/22/2025	Review End: 7/10/2025	Approval Date 7/22/2025 Impl Timeline: N/A	Supplement Updated On: 8/29/2025 Date of Publication: 1/1/2026

Closed - Published

Systems

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical Date Assigned to Systems:	SYS944	Add a new valid value to the DN0104.	Date Resolved: 10/30/2023	Review End: 12/15/2023	Approval Date 12/16/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024
Clerical Date Assigned to Systems:	SYS936	TNBWC needs to make DN0183 and DN0185 mandatory for MTC AQ and UR	Date Resolved: 11/16/2022	Review End: 2/1/2023	Approval Date 2/2/2023 Impl Timeline: N/A	Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024
Substantive Date Assigned to Systems: 3/10/2023	CLM931	New data element for Employee Email Address.	Date Resolved: 1/18/2023	Review End: 2/14/2023 Vote End: 3/9/2023	Approval Date 3/9/2023 Impl Timeline: 180 days	Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024
Clerical Date Assigned to Systems: 11/1/2022	CLM926	Consistent format for the collection of Foreign Addresses	Date Resolved: 9/7/2022	Review End: 10/31/2022	Approval Date 11/1/2022 Impl Timeline: N/A	Supplement Updated On: 11/3/2022 Date of Publication: 1/1/2023
Substantive Date Assigned to Systems:	CLM925	Add N for nonbinary as an option in gender data elements DN0053 Employee Gender Code and DN0428 Dependent Gender Code	Date Resolved: 7/20/2022	Review End: 8/11/2022 Vote End: 9/1/2022	Approval Date 9/2/2022 Impl Timeline: 180 days	Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023
POC						
Clerical 8/19/2022	POC932	Add ELEMENT ERROR TEXT (DN0291) to the Edit Matrix Population Restrictions Table	Date Resolved: 10/24/2022	Review End: 11/21/2022	Approval Date 11/22/2022 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Substantive	POC921	New DN for Claim Administrator FEIN	Date Resolved: 9/21/2021	Review End: 10/18/2021 Vote End: 11/8/2021	Approval Date 11/9/2021 Impl Timeline: 180 days	Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022
Clerical	POC935	Add examples for Triplicates 01-10-80 and 01-10-86	Date Resolved: 3/2/2023	Review End: 3/23/2023	Approval Date 3/24/2023 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023
Substantive	POC942	Expand the length of Employer Email Address (DN0301) from 39 to 67 bytes.	Date Resolved: 5/11/2023	Review End: 6/2/2023 Vote End: 6/26/2023	Approval Date 7/10/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 7/11/2023

Claims

Substantive	CLM940	Support impairment rating for multiple teeth.	Date Resolved: 6/5/2023	Review End: 6/30/2023 Vote End: 7/25/2023	Approval Date 7/31/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024
Clerical	SYS929	Correct Sequencing issues for SROI NT	Date Resolved: 8/8/2022	Review End: 8/26/2022	Approval Date 8/29/2022 Impl Timeline: N/A	Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023
Clerical	CLM924	Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules	Date Resolved: 2/16/2022	Review End: 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023

IRR Closed Inventory by Status

Title		Final Resolution	Tracking Dates			
Clerical	CLM923	Resolve asterisk within Edit Recommendations table (Section 4)	Date Resolved: 2/16/2022	Review End: 3/14/2022	Approval Date: 3/15/2022 Impl Timeline: N/A	Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023
Clerical	CLM933	Remove the current "@" limitation on Jurisdiction Claim Number (DN0005)	Date Resolved: 11/16/2022	Review End: 2/1/2023	Approval Date: 2/2/2023 Impl Timeline: N/A	Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024
Clerical	CLM938	Resolve uncertainty regarding collection of the 02 Change Segment	Date Resolved: 1/18/2023	Review End: 2/14/2023	Approval Date: 2/15/2023 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024
Substantive	CLM941	New date DN for CA decision to deny claim.	Date Resolved: 9/20/2023	Review End: 10/9/2023 Vote End: 11/1/2023	Approval Date: 11/8/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024
Substantive	CLM943	Change "and" to "or" following "... part be sent twice," in CLM940	Date Resolved: 9/20/2023	Review End: 10/9/2023 Vote End: 11/1/2023	Approval Date: 11/2/2023 Impl Timeline: Coincide w/	Supplement Updated On: Date of Publication: 1/1/2024
Clerical	CLM945	1. DN0068 Initial RTW Date is listed twice; 2. DN0441 Date Claim Admin Knew Claim Met Reporting Requirements and filler is listed twice; 3. Change "MTC's" to "MTCs" when not possessive.	Date Resolved: 11/27/2023	Review End: 11/28/2023	Approval Date: 11/29/2023 Impl Timeline: N/A	Supplement Updated On: 7/1/2024 Date of Publication: 1/1/2024

IRR Closed Inventory by Status

Title		Final Resolution	Tracking Dates			
Clerical	CLM946	1. DN0444 is in the wrong position in the table; 2. The FROI and SROI layouts have lost their headers on each page	Date Resolved: 5/20/2024	Review End: 6/11/2024	Approval Date 6/12/2024 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2025
Clerical	CLM949	Various Clerical Changes (see attached outline)	Date Resolved: 11/26/2024	Review End: 12/20/2024	Approval Date 12/24/2024 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2025
Clerical	CLM937	Correct clerical issues within the Claims R3.1 Guide	Date Resolved: 11/8/2022	Review End: 12/7/2022	Approval Date 12/8/2022 Impl Timeline: N/A	Supplement Updated On: 12/8/2022 Date of Publication: 1/1/2023