

# Issue Resolution Request

IRR:	CLM952
Received Date:	4/10/2025
Priority:	Med
Status:	Pending Resolution
Requestor Name:	Kevin Casey
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Business Requirement / Issue: What is the business requirement / issue? Cite any applicable statute/rules, and attach a copy, if desired.

Current 3.1/3.0 definitions for Benefit Payment Issue Date (DN0192) and Payment Issue Date (DN0195) do not accommodate payee-driven digital payment workflows (e.g. One Inc., VPay, ePay, etc.), where the payee determines the method/timing of the payment.

1. Is the information currently being collected at this time by the submitter? If yes, detail current method of collecting the information. Yes

Base claims system; hardcode logic of payment entry date + 1 Business Day for DN0192.

2. If the information is not currently being collected, what timeline does the submitter expect or require for implementation of the proposed change?

3. What other methods of collection or reporting, if any, have been considered?

Holding SROI MTC until disbursement date exists, using default entry date + 1 B day logic and correcting via 02 MTC once date exists, definitional ambiguity.

Requester's Proposed Solution (optional):

See attached. Definition updates to accommodate additional mode of payment.