



Weekly Issue Resolution Report

February 21, 2025



1. IRR Open Inventory Report
2. IRR Aging Report
3. IRR Closed Pending Publication Report



1. IRR Open Inventory Report

IRR Open Inventory Report by Status

| | Title | Issue Description | Change Type | Priority | Requestor Name | Standard / Target Pub Date | Date Resolved |
|-----------------------------|---------|--|-------------|----------|-----------------|----------------------------|---------------|
| Pending Resolution | | | | | | | |
| Received Date 1/8/2025 | CLM950 | Idaho requires RE segments when paying BTC070 and is routinely not receiving this information. There is no MTC that can be filed after the FN to | Substantive | Med | Richelle Flores | Claims 3.1 | |
| Posted Date 1/9/2025 | Status: | | | | | | |
| Received Date 10/29/2024 | CLM948 | Virginia noticed SROI AB is missing as an impacted MTC in both the definition and DP rule for DN0192 - Benefit Payment Issue Date. It does | Substantive | Low | Candace Gray | Claims 3.1 | |
| Posted Date 11/4/2024 | Status: | | | | | | |



2. IRR Aging Report

IRR Aging Report

| Received Date | Age | Title | Issue Description | | Tracking Dates | | |
|---------------|-----|--------|---|---------------------------|----------------|---------------|-------------|
| 10/29/2024 | 115 | CLM948 | Virginia noticed SROI AB is missing as an impacted MTC in both the definition and DP rule for DN0192 - Benefit Payment Issue Date. It does appear to be included in the Event Benefits Segment Requirement of the ERT though. | Date Posted: 11/4/2024 | Date Resolved: | Review Start: | Vote Start: |
| | | | | | | Review End: | Vote End: |
| 1/8/2025 | 44 | CLM950 | Idaho requires RE segments when paying BTC070 and is routinely not receiving this information. There is no MTC that can be filed after the FN to report the missed segments (no MTC RE in 3.1) | Date Posted: 1/9/2025 | Date Resolved: | Review Start: | Vote Start: |
| | | | | | | Review End: | Vote End: |

| | 0-90 Days | 91-120 Days | 121-180 Days | 181-270 Days | 271-360 Days | +360 Days |
|-----------|-----------|-------------|--------------|--------------|--------------|-----------|
| Open IRRs | 1 | 1 | 0 | 0 | 0 | 0 |



3. IRR Closed Inventory Report

IRR Closed Inventory by Status

Title

Final Resolution

Tracking Dates

Closed - Pending Publication

Claims

| | | | | | | |
|-------------|--------|--|------------------------------|---|--|---|
| Substantive | CLM947 | In Alaska, they have a COLA adjustment to benefits when the claimant does not live in AK. In cases where the claimant lives in another state but comes to AK to work they will reduce the indemnity amount based on a cost of living table they use. | Date Resolved: 11/26/2024 | Review End: 1/10/2025 Vote End: 2/6/2025 | Approval Date: 2/7/2025 Impl Timeline: 180 days | Supplement Updated On: 2/18/2025 Date of Publication: 1/1/2026 |
| 2/10/2025 | | | | | | |

Closed - Published

Systems

| | | | | | | |
|--|--------|---|------------------------------|---|--|---|
| Clerical | SYS936 | TNBWC needs to make DN0183 and DN0185 mandatory for MTC AQ and UR | Date Resolved: 11/16/2022 | Review End: 2/1/2023 | Approval Date: 2/2/2023 Impl Timeline: N/A | Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024 |
| Date Assigned to Systems: | | | | | | |
| Substantive | CLM925 | Add N for nonbinary as an option in gender data elements DN0053 Employee Gender Code and DN0428 Dependent Gender Code | Date Resolved: 7/20/2022 | Review End: 8/11/2022 Vote End: 9/1/2022 | Approval Date: 9/2/2022 Impl Timeline: 180 days | Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023 |
| Date Assigned to Systems: | | | | | | |
| Clerical | CLM926 | Consistent format for the collection of Foreign Addresses | Date Resolved: 9/7/2022 | Review End: 10/31/2022 | Approval Date: 11/1/2022 Impl Timeline: N/A | Supplement Updated On: 11/3/2022 Date of Publication: 1/1/2023 |
| Date Assigned to Systems: 11/1/2022 | | | | | | |
| Clerical | SYS944 | Add a new valid value to the DN0104. | Date Resolved: 10/30/2023 | Review End: 12/15/2023 | Approval Date: 12/16/2023 Impl Timeline: 180 days | Supplement Updated On: Date of Publication: 1/1/2024 |
| Date Assigned to Systems: | | | | | | |

IRR Closed Inventory by Status

| | Title | Final Resolution | Tracking Dates | | | |
|---|--------|--|------------------------------|---|---|--|
| Substantive Date Assigned to Systems: 3/10/2023 | CLM931 | New data element for Employee Email Address. | Date Resolved: 1/18/2023 | Review End: 2/14/2023 Vote End: 3/9/2023 | Approval Date: 3/9/2023 Impl Timeline: 180 days | Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024 |
| POC | | | | | | |
| Clerical 8/19/2022 | POC932 | Add ELEMENT ERROR TEXT (DN0291) to the Edit Matrix Population Restrictions Table | Date Resolved: 10/24/2022 | Review End: 11/21/2022 | Approval Date: 11/22/2022 Impl Timeline: N/A | Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023 |
| Substantive | POC921 | New DN for Claim Administrator FEIN | Date Resolved: 9/21/2021 | Review End: 10/18/2021 Vote End: 11/8/2021 | Approval Date: 11/9/2021 Impl Timeline: 180 days | Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022 |
| Clerical | POC935 | Add examples for Triplicates 01-10-80 and 01-10-86 | Date Resolved: 3/2/2023 | Review End: 3/23/2023 | Approval Date: 3/24/2023 Impl Timeline: N/A | Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023 |
| Substantive | POC942 | Expand the length of Employer Email Address (DN0301) from 39 to 67 bytes. | Date Resolved: 5/11/2023 | Review End: 6/2/2023 Vote End: 6/26/2023 | Approval Date: 7/10/2023 Impl Timeline: 180 days | Supplement Updated On: Date of Publication: 7/11/2023 |
| Claims | | | | | | |
| Clerical | CLM938 | Resolve uncertainty regarding collection of the 02 Change Segment | Date Resolved: 1/18/2023 | Review End: 2/14/2023 | Approval Date: 2/15/2023 Impl Timeline: N/A | Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024 |

IRR Closed Inventory by Status

| | Title | Final Resolution | Tracking Dates | | | |
|-------------|--------|---|------------------------------|--|--|---|
| Clerical | CLM949 | Various Clerical Changes (see attached outline) | Date Resolved: 11/26/2024 | Review End: 12/20/2024 | Approval Date: 12/24/2024 Impl Timeline: N/A | Supplement Updated On: Date of Publication: 1/1/2025 |
| Substantive | CLM940 | Support impairment rating for multiple teeth. | Date Resolved: 6/5/2023 | Review End: 6/30/2023 Vote End: 7/25/2023 | Approval Date: 7/31/2023 Impl Timeline: 180 days | Supplement Updated On: Date of Publication: 1/1/2024 |
| Substantive | CLM941 | New date DN for CA decision to deny claim. | Date Resolved: 9/20/2023 | Review End: 10/9/2023 Vote End: 11/1/2023 | Approval Date: 11/8/2023 Impl Timeline: 180 days | Supplement Updated On: Date of Publication: 1/1/2024 |
| Clerical | CLM933 | Remove the current "@" limitation on Jurisdiction Claim Number (DN0005) | Date Resolved: 11/16/2022 | Review End: 2/1/2023 | Approval Date: 2/2/2023 Impl Timeline: N/A | Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024 |
| Substantive | CLM943 | Change "and" to "or" following "... part be sent twice," in CLM940 | Date Resolved: 9/20/2023 | Review End: 10/9/2023 Vote End: 11/1/2023 | Approval Date: 11/2/2023 Impl Timeline: Coincide w/ C | Supplement Updated On: Date of Publication: 1/1/2024 |
| Clerical | SYS929 | Correct Sequencing issues for SROI NT | Date Resolved: 8/8/2022 | Review End: 8/26/2022 | Approval Date: 8/29/2022 Impl Timeline: N/A | Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023 |

IRR Closed Inventory by Status

| | Title | Final Resolution | Tracking Dates | | | |
|----------|--------|---|------------------------------|---------------------------|---|---|
| Clerical | CLM945 | 1. DN0068 Initial RTW Date is listed twice; 2. DN0441 Date Claim Admin Knew Claim Met Reporting Requirements and filler is listed twice; 3. Change "MTC's" to "MTCs" when not possessive. | Date Resolved: 11/27/2023 | Review End: 11/28/2023 | Approval Date: 11/29/2023 Impl Timeline: N/A | Supplement Updated On: 7/1/2024 Date of Publication: 1/1/2024 |
| Clerical | CLM946 | 1. DN0444 is in the wrong position in the table; 2. The FROI and SROI layouts have lost their headers on each page | Date Resolved: 5/20/2024 | Review End: 6/11/2024 | Approval Date: 6/12/2024 Impl Timeline: N/A | Supplement Updated On: Date of Publication: 1/1/2025 |
| Clerical | CLM924 | Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules | Date Resolved: 2/16/2022 | Review End: 3/14/2022 | Approval Date: 3/15/2022 Impl Timeline: N/A | Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023 |
| Clerical | CLM923 | Resolve asterisk within Edit Recommendations table (Section 4) | Date Resolved: 2/16/2022 | Review End: 3/14/2022 | Approval Date: 3/15/2022 Impl Timeline: N/A | Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023 |
| Clerical | CLM937 | Correct clerical issues within the Claims R3.1 Guide | Date Resolved: 11/8/2022 | Review End: 12/7/2022 | Approval Date: 12/8/2022 Impl Timeline: N/A | Supplement Updated On: 12/8/2022 Date of Publication: 1/1/2023 |