

# Monthly Issue Resolution Report November 2023



- 1. IRR Open Inventory Report
- 2. IRR Aging Report
- 3. IRR Closed Pending Publication Report



### 1. IRR Open Inventory Report



|                            | Title     | Issue Description  | Change Type | Priority   | Requestor Name                         | Standard /<br>Target Pub Date | Date Resolved |
|----------------------------|-----------|--|-------------|--|--|-------------------------------|---------------|
| Pending 14 D               | ay Review |  |             |  |  |                               |               |
| Received Date<br>10/2/2023 | CLM945    | Aggregated clerical IRRs for 2024 R3.1 guide changes   | Clerical    | Low  | Monica Blackwell                       | Claims 3.1<br>1/1/2024        | 11/27/2023    |
| Posted Date<br>10/6/2023   | Status    |  |             | Review Start: 11/28/2023<br>Review End: 12/15/2023 |  | Voting Start:<br>Voting End:  |               |
| Received Date<br>8/28/2023 | SYS944    | MN utilizes the IAIABC xml format for reporting claims. MN has an internal development environment and would like to differentiate files | Substantive | Med  | Jon Brothen                            | Claims 3.1<br>1/1/2024        | 10/30/2023    |
| Posted Date<br>9/5/2023    | Status    | chandinent and would like to differentiate lifes   |             | Review<br>Reviev                                   | Start: 11/30/2023<br>v End: 12/15/2023 | Voting Start Voting End       |               |

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## 2. IRR Aging Report



| Received Date Age | Title  | Issue Description   |   | Tracking Dates   |                        |  |
|-------------------|--------|---|---|--|------------------------|--|
| 8/28/2023 94      | SYS944 | MN utilizes the IAIABC xml format for reporting claims. MN has an internal development environment and would like to differentiate files in our dev versus test environments by allowing DN0104 to include D = Development. | Date Posted:<br>9/5/2023<br>Date Resolved:<br>10/30/2023  | Review Start:<br>11/30/2023<br>Review End:<br>12/15/2023 | Vote Start:  Vote End: |  |
| 10/2/2023 59      | CLM945 | Aggregated clerical IRRs for 2024 R3.1 guide changes  | Date Posted:<br>10/6/2023<br>Date Resolved:<br>11/27/2023 | Review Start:<br>11/28/2023<br>Review End:<br>12/15/2023 | Vote Start:  Vote End: |  |

|           | 0-90 Days | 91-120 Days | 121-180 Days | 181-270 Days | 271-360 Days | +360 Days |
|-----------|-----------|-------------|--------------|--------------|--------------|-----------|
| Open IRRs | 1         | 1           | 0            | 0            | 0            | 0         |

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### 3. IRR Closed Inventory Report



Title Final Resolution Tracking Dates

#### **Closed - Pending Publication**

#### **Systems**

| Clerical  Date Assigned to Systems: | SYS936 | TNBWC needs to make DN0183 and DN0185 mandatory for MTC AQ and UR       | Date Resolved:<br>11/16/2022 | Review End: 2/1/2023                               | Approval Date 2/2/2023 Impl Timeline: N/A                | Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024 |
|-------------------------------------|--------|---|------------------------------|--|--|--|
| Date Assigned to Systems: 3/10/2023 | CLM931 | New data element for Employee Email Address.                            | Date Resolved: 1/18/2023     | Review End:<br>2/14/2023<br>Vote End:<br>3/9/2023  | Approval Date 3/9/2023 Impl Timeline: 180 days           | Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024 |
| Claims                              |        |   |                              |  |  |  |
| Clerical                            | CLM933 | Remove the current "@" limitation on Jurisdiction Claim Number (DN0005) | Date Resolved:<br>11/16/2022 | Review End:<br>2/1/2023                            | Approval Date 2/2/2023 Impl Timeline: N/A                | Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024 |
| Substantive                         | CLM941 | New date DN for CA decision to deny claim.                              | Date Resolved: 9/20/2023     | Review End:<br>10/9/2023<br>Vote End:<br>11/1/2023 | Approval Date<br>11/8/2023<br>Impl Timeline:<br>180 days | Supplement Updated On:  Date of Publication: 1/1/2024          |
| Substantive                         | CLM940 | Support impairment rating for multiple teeth.                           | Date Resolved:<br>6/5/2023   | Review End:<br>6/30/2023<br>Vote End:<br>7/25/2023 | Approval Date 7/31/2023 Impl Timeline: 180 days          | Supplement Updated On:  Date of Publication: 1/1/2024          |

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|   | Title  | Final Resolution   |                             | Dates   |   |   |
|---|--------|--|-----------------------------|---|---|---|
| Clerical                                      | CLM938 | Resolve uncertainty regarding collection of the 02 Change Segment  | Date Resolved:<br>1/18/2023 | Review End:<br>2/14/2023                            | Approval Date 2/15/2023 Impl Timeline: N/A                  | Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024  |
| Substantive                                   | CLM943 | Change "and" to "or" following " part be sent twice," in CLM940  | Date Resolved:<br>9/20/2023 | Review End:<br>10/9/2023<br>Vote End:<br>11/1/2023  | Approval Date<br>11/2/2023<br>Impl Timeline:<br>Coincide w/ | Supplement Updated On:  Date of Publication: 1/1/2024           |
| Closed - Publ                                 | ished  |  |                             |   |   |   |
| Systems                                       |        |  |                             | I   |   |   |
| Substantive  Date Assigned to Systems:        | CLM925 | Add N for nonbinary as an option in gender data elements DN0053<br>Employee Gender Code and DN0428 Dependent Gender Code | Date Resolved:<br>7/20/2022 | Review End:<br>8/11/2022<br>Vote End:<br>9/1/2022   | Approval Date 9/2/2022<br>Impl Timeline: 180 days           | Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023   |
| Clerical  Date Assigned to Systems: 11/1/2022 | CLM926 | Consistent format for the collection of Foreign Addresses  | Date Resolved:<br>9/7/2022  | Review End:<br>10/31/2022                           | Approval Date<br>11/1/2022<br>Impl Timeline:<br>N/A         | Supplement Updated On: 11/3/2022 Date of Publication: 1/1/2023  |
| POC   |        |  |                             |   |   |   |
| Substantive                                   | POC921 | New DN for Claim Administrator FEIN  | Date Resolved: 9/21/2021    | Review End:<br>10/18/2021<br>Vote End:<br>11/8/2021 | Approval Date<br>11/9/2021<br>Impl Timeline:<br>180 days    | Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022 |

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|                       | Title  | Final Resolution   | solution Tracking Dates      |   | Dates  |  |
|-----------------------|--------|--|------------------------------|---|--|--|
| Clerical              | POC935 | Add examples for Triplicates 01-10-80 and 01-10-86   | Date Resolved:<br>3/2/2023   | Review End:<br>3/23/2023                          | Approval Date 3/24/2023 Impl Timeline: N/A           | Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023 |
| Substantive           | POC942 | Expand the length of Employer Email Address (DN0301) from 39 to 67 bytes.                        | Date Resolved:<br>5/11/2023  | Review End:<br>6/2/2023<br>Vote End:<br>6/26/2023 | Approval Date 7/10/2023 Impl Timeline: 180 days      | Supplement Updated On:  Date of Publication: 7/11/2023         |
| Clerical<br>8/19/2022 | POC932 | Add ELEMENT ERROR TEXT (DN0291) to the Edit Matrix Population Restrictions Table                 | Date Resolved:<br>10/24/2022 | Review End:<br>11/21/2022                         | Approval Date<br>11/22/2022<br>Impl Timeline:<br>N/A | Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023 |
| Claims                |        |  |                              |   |  |  |
| Clerical              | SYS929 | Correct Sequencing issues for SROI NT  | Date Resolved:<br>8/8/2022   | Review End:<br>8/26/2022                          | Approval Date<br>8/29/2022<br>Impl Timeline:<br>N/A  | Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023  |
| Clerical              | CLM937 | Correct clerical issues within the Claims R3.1 Guide   | Date Resolved:<br>11/8/2022  | Review End:<br>12/7/2022                          | Approval Date<br>12/8/2022<br>Impl Timeline:<br>N/A  | Supplement Updated On: 12/8/2022 Date of Publication: 1/1/2023 |
| Clerical              | CLM924 | Change from 01 Change MTC to 01 Cancel MTC within Section 4<br>Variable Segment Population Rules | Date Resolved:<br>2/16/2022  | Review End:<br>3/14/2022                          | Approval Date 3/15/2022 Impl Timeline: N/A           | Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023 |

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|          | Title Final Resolution   |  | Tracking Dates  |  |                         |                                  |  |
|----------|--|--|---|--|-------------------------|----------------------------------|--|
| Clerical | Clerical CLM923 Resolve asterisk within Edit Recommendations table (Section 4) |  | Date Resolved: Review End: Appro<br>2/16/2022 3/14/2022 3/15/ |  | Approval Date 3/15/2022 | Supplement Updated On: 4/18/2022 |  |
|          |  |  |   |  | Impl Timeline:          | Date of                          |  |

N/A

1/1/2023

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