



Monthly Issue Resolution Report

October 2023



1. IRR Open Inventory Report
2. IRR Aging Report
3. IRR Closed Pending Publication Report



1. IRR Open Inventory Report

IRR Open Inventory Report by Status

Title		Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Pending Resolution							
Received Date 10/2/2023	CLM945	Aggregated clerical IRRs for 2024 R3.1 guide changes	Clerical	Low	Monica Blackwell	Claims 3.1 1/1/2024	
Posted Date 10/6/2023	Status:						
Received Date 8/28/2023	SYS944	MN utilizes the IAIABC xml format for reporting claims. MN has an internal development environment and would like to differentiate files in	Substantive	Med	Jon Brothen	Claims 3.1 1/1/2024	
Posted Date 9/5/2023	Status: Pending Committee Review and Final Resolution						
Pending Vote							
Received Date 8/1/2023	CLM943	Recently, IRR CLM940 Support Impairment Rating for Multiple Teeth was voted as approved into the R3.1 standard. During the voting period, 2	Substantive	Med	Monica Blackwell	Claims 3.1 1/1/2024	9/20/2023
Posted Date 8/4/2023	Pending Committee Review and Final Resolution				Review Start: 9/25/2023 Review End: 10/9/2023	Voting Start: 10/12/2023 Voting End:	
Received Date 4/10/2023	CLM941	Cannot track date CA denies a claim.	Substantive	Med	Candace Gray	Claims 3.1 1/1/2024	9/20/2023
Posted Date 4/11/2023	Pending Committee Review and Final Resolution				Review Start: 9/25/2023 Review End: 10/9/2023	Voting Start: 10/12/2023 Voting End:	



2. IRR Aging Report



IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates		
4/10/2023	204	CLM941	Cannot track date CA denies a claim.	Date Posted: 4/11/2023	Review Start: 9/25/2023	Vote Start: 10/12/2023
				Date Resolved: 9/20/2023	Review End: 10/9/2023	Vote End:
8/1/2023	91	CLM943	Recently, IRR CLM940 Support Impairment Rating for Multiple Teeth was voted as approved into the R3.1 standard. During the voting period, 2 comments came in questioning the way the wording was proposed.	Date Posted: 8/4/2023	Review Start: 9/25/2023	Vote Start: 10/12/2023
				Date Resolved: 9/20/2023	Review End: 10/9/2023	Vote End:
8/28/2023	64	SYS944	MN utilizes the IAIABC xml format for reporting claims. MN has an internal development environment and would like to differentiate files in our dev versus test environments by allowing DN0104 to include D = Development.	Date Posted: 9/5/2023	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:
10/2/2023	29	CLM945	Aggregated clerical IRRs for 2024 R3.1 guide changes	Date Posted: 10/6/2023	Review Start:	Vote Start:
				Date Resolved:	Review End:	Vote End:

	0-90 Days	91-120 Days	121-180 Days	181-270 Days	271-360 Days	+360 Days
Open IRRs	2	1	0	1	0	0



3. IRR Closed Inventory Report

IRR Closed Inventory by Status

Title

Final Resolution

Tracking Dates

Closed - Pending Publication

Systems

Clerical Date Assigned to Systems:	SYS936	TNBWC needs to make DN0183 and DN0185 mandatory for MTC AQ and UR	Date Resolved: 11/16/2022	Review End: 2/1/2023	Approval Date 2/2/2023 Impl Timeline: N/A	Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024
Substantive Date Assigned to Systems: 3/10/2023	CLM931	New data element for Employee Email Address.	Date Resolved: 1/18/2023	Review End: 2/14/2023 Vote End: 3/9/2023	Approval Date 3/9/2023 Impl Timeline: 180 days	Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024

Claims

Substantive	CLM940	Support impairment rating for multiple teeth.	Date Resolved: 6/5/2023	Review End: 6/30/2023 Vote End: 7/25/2023	Approval Date 7/31/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2024
Clerical	CLM938	Resolve uncertainty regarding collection of the 02 Change Segment	Date Resolved: 1/18/2023	Review End: 2/14/2023	Approval Date 2/15/2023 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 1/1/2024
Clerical	CLM933	Remove the current "@" limitation on Jurisdiction Claim Number (DN0005)	Date Resolved: 11/16/2022	Review End: 2/1/2023	Approval Date 2/2/2023 Impl Timeline: N/A	Supplement Updated On: 2/14/2023 Date of Publication: 1/1/2024

Closed - Published

Systems

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM926	Consistent format for the collection of Foreign Addresses	Date Resolved: 9/7/2022	Review End: 10/31/2022	Approval Date 11/1/2022 Impl Timeline: N/A	Supplement Updated On: 11/3/2022 Date of Publication: 1/1/2023
Date Assigned to Systems: 11/1/2022						
Substantive	CLM925	Add N for nonbinary as an option in gender data elements DN0053 Employee Gender Code and DN0428 Dependent Gender Code	Date Resolved: 7/20/2022	Review End: 8/11/2022 Vote End: 9/1/2022	Approval Date 9/2/2022 Impl Timeline: 180 days	Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023
Date Assigned to Systems:						
POC						
Substantive	POC942	Expand the length of Employer Email Address (DN0301) from 39 to 67 bytes.	Date Resolved: 5/11/2023	Review End: 6/2/2023 Vote End: 6/26/2023	Approval Date 7/10/2023 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 7/11/2023
Clerical	POC935	Add examples for Triplicates 01-10-80 and 01-10-86	Date Resolved: 3/2/2023	Review End: 3/23/2023	Approval Date 3/24/2023 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023
Clerical	POC932	Add ELEMENT ERROR TEXT (DN0291) to the Edit Matrix Population Restrictions Table	Date Resolved: 10/24/2022	Review End: 11/21/2022	Approval Date 11/22/2022 Impl Timeline: N/A	Supplement Updated On: 3/30/2023 Date of Publication: 7/1/2023
8/19/2022						
Substantive	POC921	New DN for Claim Administrator FEIN	Date Resolved: 9/21/2021	Review End: 10/18/2021 Vote End: 11/8/2021	Approval Date 11/9/2021 Impl Timeline: 180 days	Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022

Claims

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM937	Correct clerical issues within the Claims R3.1 Guide	Date Resolved: 11/8/2022	Review End: 12/7/2022	Approval Date: 12/8/2022 Impl Timeline: N/A	Supplement Updated On: 12/8/2022 Date of Publication: 1/1/2023
Clerical	SYS929	Correct Sequencing issues for SROI NT	Date Resolved: 8/8/2022	Review End: 8/26/2022	Approval Date: 8/29/2022 Impl Timeline: N/A	Supplement Updated On: 9/6/2022 Date of Publication: 1/1/2023
Clerical	CLM924	Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules	Date Resolved: 2/16/2022	Review End: 3/14/2022	Approval Date: 3/15/2022 Impl Timeline: N/A	Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023
Clerical	CLM923	Resolve asterisk within Edit Recommendations table (Section 4)	Date Resolved: 2/16/2022	Review End: 3/14/2022	Approval Date: 3/15/2022 Impl Timeline: N/A	Supplement Updated On: 4/18/2022 Date of Publication: 1/1/2023