

Issue Resolution Request

IRR: CLM941
Received Date: 4/10/2023
Priority: Med
Status: Pending Resolution
Requestor Name: Candace Gray
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Business Requirement / Issue: What is the business requirement / issue? Cite any applicable statute/rules, and attach a copy, if desired.

As Virginia works on their timeliness requirements for 3.1 tables, we have found the standard does not currently have a data element available for the Claim Administrator to report when they made the decision to deny a claim. See attached for add'l info.

1. Is the information currently being collected at this time by the submitter? If yes, detail current method of collecting the information. **No**

N/A

2. If the information is not currently being collected, what timeline does the submitter expect or require for implementation of the proposed change?

1/1/2024

3. What other methods of collection or reporting, if any, have been considered?

N/A

Requester's Proposed Solution (optional):

Create a new data element, Claim Admin Decision to Deny Date, so jurisdictions can use that date for timely filing requirements based on the date the decision was made and not the Full Denial Effective Date.