

Weekly Issue Resolution Report September 2, 2022



- 1. IRR Open Inventory Report
- 2. IRR Aging Report
- 3. IRR Closed Pending Publication Report



1. IRR Open Inventory Report



	Title	Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved		
Pending Reso	Pending Resolution								
Received Date 8/18/2022	POC932	POC error messages do not provide enough detail	Clerical	Med	Amy Royce	Claims 3.1 11/1/2022			
Posted Date 8/19/2022	Status	: Pending Committee Review and Final Resolution							
Received Date 8/3/2022	CLM931	Electronic coorespondence with injured worker is desired.	Substantive	Med	Richelle Flores	Claims 3.1 1/1/2023			
Posted Date 8/3/2022	Status	: Pending Committee Review and Final Resolution							
Received Date 6/22/2022	CLM930	Unable to validate R22 benefit weeks, days, and cumulative totals when an employee is out of work due to intermittent dates.	Substantive	High	Craig White	Claims 3.1 1/1/2023			
Posted Date 6/22/2022	Status	: Pending Committee Review and Final Resolution							
Received Date 6/13/2022	SYS928	Phone Number DP Rule is outdated	Substantive	Low	Robbie Tanner	Claims 3.1 1/1/2023	8/8/2022		
Posted Date 6/13/2022	Status	: Pending Committee Review and Final Resolution							
Received Date 4/12/2022	CLM926	Standardize Foreign Addresses	Clerical	Med	Candie Sharrow	Claims 3.1 1/1/2023			
Posted Date 4/13/2022	Status	: Pending Committee Review and Final Resolution							

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2. IRR Aging Report



Received Date	Age	Title	Issue Description		Tracking Dates	
4/12/2022	143	CLM926	Standardize Foreign Addresses	Date Posted 4/13/2022	Review Start	Vote Start:
				Date Resolved	Review End	Vote End:
6/13/2022	81	SYS928	Phone Number DP Rule is outdated	Date Posted 6/13/2022	Review Start	Vote Start:
				Date Resolved 8/8/2022	Review End	Vote End:
6/22/2022	72	CLM930	Unable to validate R22 benefit weeks, days, and cumulative totals when an employee is out of work due to intermittent dates.	Date Posted 6/22/2022	Review Start	Vote Start:
				Date Resolved	Review End	Vote End:
8/3/2022	30	CLM931	Electronic coorespondence with injured worker is desired.	Date Posted 8/3/2022	Review Start	Vote Start:
				Date Resolved	Review End	Vote End:
8/18/2022	15	POC932	POC error messages do not provide enough detail	Date Posted 8/19/2022	Review Start	Vote Start:
				Date Resolved	Review End	Vote End:

	0-90 Days	91-120 Days	121-180 Days	181-270 Days	271-360 Days	+360 Days
Open IRRs	4	0	1	0	0	0

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3. IRR Closed Inventory Report



Title Final Resolution Tracking Dates

Closed - Pending Publication		

Systems

Substantive Date Assigned to Systems:	CLM925	Add N for nonbinary as an option in gender data elements DN0053 Employee Gender Code and DN0428 Dependent Gender Code	Date Resolved 7/20/2022	Review End 8/11/2022 Vote End: 9/1/2022	Approval Date 9/2/2022 Impl Timeline: 180 days	Supplement Updated On: Date of Publication: 1/1/2023
Claims						
Clerical	SYS929	Correct Sequencing issues for SROI NT	Date Resolved 8/8/2022	Review End 8/26/2022	Approval Date 8/29/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023
Clerical	CLM924	Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules	Date Resolved 2/16/2022	Review End 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023
Clerical	CLM923	Resolve asterisk within Edit Recommendations table (Section 4)	Date Resolved 2/16/2022	Review End 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023

Closed - Published

Systems

Substantive	CLM914	Clarify and improve the Net to Zero reporting instructions.	Date Resolved 12/2/2020	Review End 12/28/2020	Approval Date 1/26/2021	Supplement Updated On: 3/9/2021
Date Assigned to Systems: 1/26/2021				Vote End: 1/25/2021	Impl Timeline: 180 days	Date of Publication: 1/1/2022

POC

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	Title	Final Resolution	Tracking Dates			
Substantive	POC921	New DN for Claim Administrator FEIN	Date Resolved 9/21/2021	Review End 10/18/2021 Vote End: 11/8/2021	Approval Date 11/9/2021 Impl Timeline: 180 days	Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022
Claims						
Clerical	CLM922	Resolves 02 differences between ERT and IG	Date Resolved 11/10/2021	Review End 12/6/2021	Approval Date 12/7/2021 Impl Timeline: N/A	Supplement Updated On: 12/9/2021 Date of Publication: 1/1/2022
Clerical	CLM916	Review and Update Transaction Sequencing Table in Section 2.2	Date Resolved 7/21/2021	Review End 8/24/2021	Approval Date 8/25/2021 Impl Timeline: N/A	Supplement Updated On: 11/23/2021 Date of Publication: 1/1/2022
Substantive	CLM912	Amend definition of Compensable Death MTC	Date Resolved 11/18/2020	Review End 2/5/2021 Vote End: 2/26/2021	Approval Date 3/1/2021 Impl Timeline: 180 days	Supplement Updated On: 3/9/2021 Date of Publication: 1/1/2022

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