## **Issue Resolution Request**

issue resolution request	
IRR:	POC932
Received Date:	8/18/2022
Priority:	Med
Status:	Pending Resolution
Requestor Name:	Amy Royce
Phone Number:	
Email:	
Business Requirement / Issue: What is the business requirement / issue? Cite any applicable statute/rules, and attach a copy, if desired. IAIABC Error Messages do not provide enough information (are not descriptive) for carriers to understand why a transaction rejected – for example, Invalid Event Sequence, Corresponding Report/Data not found, Must be valid Content.	
<ol> <li>Is the information currently being collected at this time by the submitter? If yes, detail current method of collecting the information. No</li> <li>2.1 and 3.0 POC format acknowledgement process with current error messages</li> </ol>	
<ol> <li>If the information is not currently being collected, what timeline does the submitter expect or require for implementation of the proposed change?</li> <li>Ask POC jurisdictions to complete the new section of the trading partner profile edit matrix within the next 3 months. POC Committee will create an all state reference document to post when all state feedback is received.</li> </ol>	
3. What other methods	of collection or reporting, if any, have been considered?
Requester's Proposed Solution (optional): IAIABC to add existing POC DN DN0291 Element Error Text to the Edit Matrix-Population Restrictions Table to allow the jurisdiction to	
communicate the details of the population restriction edit on the tables.	