

## IAIABC Claims Release 3.1 Phone Number Data Elements Review

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Request received from Linda Yon (Verisk) for IAIABC Systems Committee to consider updating Phone Number DP Rules for all the phone numbers in the standard, to remove reference to extensions as extensions are rarely used anymore; however, out of country prefixes are used. We had a state request that it be 10 digits and we applied it to other states as well. This was because incomplete phone numbers were being provided. We could also have a rare out of country Employee; however, a true example has not been provided yet, so we have not amended the edit.

Hello IIC EDI Support,

I noticed the Idaho v1.2 Edit Matrix, Population Restrictions, has an edit for DN0051 requiring the value to be a 10 digit number. By definition the phone number can include a numeric extension up to 5 digits long. Can you please confirm if Idaho is unable to process values greater than 10 digits? Or was the edit intended to convey a minimum of 10 digits required?

A	B	C	D	E	F	G	H	I
DN	Report or MTC	Data Element Name	Population Restriction	Exception	Error Message Number	Error Message Text	Element Error Text (DN0291)	ISO Ref #
0051	FROI	Employee Phone Number	If Employee Phone Number is not BLANK, Employee Phone Number must be a valid (0-9) 10 digit number.		111	Must be valid content	EE Phone must be 10 digits	IEM_POP_REST_DN0051_01

### EMPLOYEE PHONE NUMBER – DN0051

Definition: The phone number where the employee can be reached.  
Orig/Rev: 06/07/95, 07/01/97  
Release: R21  
Format: 15 A/N  
DP Rule: Standard telephone numbers are 10 numeric positions (area code and number). The additional 5 bytes should be used for a numeric extension, when applicable. The numeric extension immediately follows the 10 digit phone number and can be 0 to 5 positions in length.

*The DP Rule statement below is in all phone numbers in the Guide:*

*Current DP Rule: Standard telephone numbers are 10 numeric positions (area code and number). The additional 5 bytes should be used for a numeric extension, when applicable.*

*The numeric extension immediately follows the 10-digit phone number and can be 0 to 5 positions in length.*

*Proposed Revised DP Rule will be for all phone numbers in the Guide:*

*United States and Canada Standard phone numbers are 10 digits (area code and number, excluding the prefix) in length. Please refer to specific country phone number formatting rules as other countries may vary in length. When reporting any other country's phone number then include the country code prefix.*

On FROI, SROI, Both, Header, Trailer	DN	IAIABC Data Element Name
FROI	0051	Employee Phone Number
Both	0137	Claim Administrator Claim Representative Business Phone Number
SROI	0142	Concurrent Employer Contact Business Phone Number
FROI	0159	Employer Contact Business Phone Number
FROI	0237	Witness Business Phone Number

*Result: When reporting phone numbers, only send phone numbers and remove/do not send extensions.*