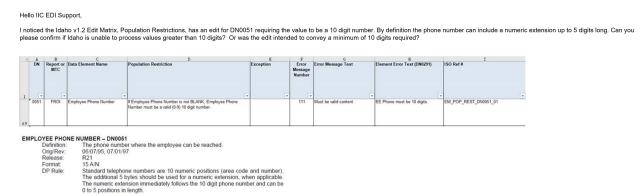
IAIABC Claims Release 3.1 Phone Number Data Elements Review

Workgroup attendees on 6/9/22: Richelle Flores, Amy Royce, Robbie Tanner, Pam Morton, Jenna Marshall, Monica Blackwell, Shannen Frieze, Kelly King, Jon Brothen, Linda Yon, Jeremy King, Saurabh Kushwaha, Kristy Robinson, Gregg Lutz.

Request received from Linda Yon (Verisk) for IAIABC Systems Committee to consider updating Phone Number DP Rules for all the phone numbers in the standard, to remove reference to extensions as extensions are rarely used anymore; however, out of country prefixes are used. We had a state request that it be 10 digits and we applied it to other states as well. This was because incomplete phone numbers were being provided. We could also have a rare out of country Employee; however, a true example has not been provided yet, so we have not amended the edit.



The DP Rule statement below is in all phone numbers in the Guide:

Current DP Rule: Standard telephone numbers are 10 numeric positions (area code and number). The additional 5 bytes should be used for a numeric extension, when applicable.

The numeric extension immediately follows the 10-digit phone number and can be 0 to 5 positions in length.

Proposed Revised DP Rule will be for all phone numbers in the Guide:

United States and Canada Standard phone numbers are 10 digits (area code and number, excluding the prefix) in length. Please refer to specific country phone number formatting rules as other countries may vary in length. When reporting any other country's phone number then include the country code prefix.

On FROI, SROI, Both, Header, Trailer	DN	IAIABC Data Element Name
FROI	0051	Employee Phone Number
Both	0137	Claim Administrator Claim Representative Business Phone Number
SROI	0142	Concurrent Employer Contact Business Phone Number
FROI	0159	Employer Contact Business Phone Number
FROI	0237	Witness Business Phone Number

Result: When reporting phone numbers, only send phone numbers and remove/do not send extensions.