

Issue Resolution Request

IRR: CLM931
Received Date: 8/3/2022
Priority: Med
Status: Pending Resolution
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Business Requirement / Issue: What is the business requirement / issue? Cite any applicable statute/rules, and attach a copy, if desired.

Idaho would like to send correspondence electronically to the injured worker. We currently mail claimant their statement of rights and we see a lot of returned mail which is costly. Email would reduce mailing costs and provide instant communication.

1. Is the information currently being collected at this time by the submitter? If yes, detail current method of collecting the information. Unsure

The three largest claim reporters in Idaho are currently collecting this information from the injured worker on an apparent voluntary basis.

2. If the information is not currently being collected, what timeline does the submitter expect or require for implementation of the proposed change?

Within 12 months

3. What other methods of collection or reporting, if any, have been considered?

Requester's Proposed Solution (optional):

Create a new data element EMPLOYEE EMAIL ADDRESS similar to DN0138 CA REPRESENTATIVE EMAIL ADDRESS.