Weekly Issue Resolution Report

July 29, 2022

1. IRR Open Inventory Report
2. IRR Aging Report
3. IRR Closed Pending Publication Report

IAIABC

Find Information. Connect People.

1. IRR Open Inventory Report

IRR Open Inventory Report by Status

	Title	Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Pending 14 Day Review							
Received Date 3/17/2022	CLM925	Include "nonbinary" as a gender option	Substantive	Low	Jennifer Bertels	Claims 3.1 1/1/2023	7/20/2022
Posted Date 3/17/2022	Status:	Pending Final 14 Day Review		Review Start:	7/22/2022	Voting Start:	8/12/2022
				Review End:	8/11/2022	Voting End:	9/1/2022
Pending Resolution							
Received Date 6/22/2022	CLM930	Unable to validate R22 benefit weeks, days, and cumulative totals when an employee is out of work due to intermittent dates.	Substantive	High	Craig White	Claims 3.1 1/1/2023	
Posted Date 6/22/2022	Status:	Pending Committee Review and Final Resolution					
Received Date 6/13/2022	SYS929	Clarification of SROI NT is needed	Clerical	Med	Robbie Tanner	Claims 3.1 1/1/2023	
Posted Date 6/13/2022	Status:	Pending Committee Review and Final Resolution					
Received Date 6/13/2022	SYS928	Phone Number DP Rule is outdated	Substantive	Low	Robbie Tanner	Claims 3.1 1/1/2023	
Posted Date 6/13/2022	Status:	Pending Committee Review and Final Resolution					
Received Date 5/17/2022	CLM927	No Benefit Change Reason Code for Adjustment or Credit	Substantive	Med	Candie Sharrow	Claims 3.1 1/1/2023	
Posted Date 5/18/2022	Status:	Pending Committee Review and Final Resolution					

IRR Open Inventory Report by Status

	Title	Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Received Date 4/12/2022	CLM926	Standardize Foreign Addresses	Clerical	Med	Candie Sharrow	Claims 3.1 1/1/2023	
Posted Date 4/13/2022	Status:	Pending Committee Review and Final Resolution					

IAIABC

Find Information. Connect People.

2. IRR Aging Report

IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates		
3/17/2022	134	CLM925	Include "nonbinary" as a gender option	Date Posted 3/17/2022 Date Resolved 7/20/2022	Review Start 7/22/2022 Review End 8/11/2022	Vote Start: 8/12/2022 Vote End: 9/1/2022
4/12/2022	108	CLM926	Standardize Foreign Addresses	Date Posted 4/13/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
5/17/2022	73	CLM927	No Benefit Change Reason Code for Adjustment or Credit	Date Posted 5/18/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
6/13/2022	46	SYS929	Clarification of SROI NT is needed	Date Posted 6/13/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
6/13/2022	46	SYS928	Phone Number DP Rule is outdated	Date Posted 6/13/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
6/22/2022	37	CLM930	Unable to validate R22 benefit weeks, days, and cumulative totals when an employee is out of work due to intermittent dates.	Date Posted 6/22/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:

IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates

	0-90 Days	91-120 Days	121-180 Days	181-270 Days	271-360 Days	+360 Days
Open IRRs	4	1	1	0	0	0

IAIABC

Find Information. Connect People.

3. IRR Closed Inventory Report

IRR Closed Inventory by Status

		Title	Final Resolution	Tracking Dates			
Closed - Pending Publication							
Claims							
Clerical	CLM924	Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules		Date Resolved 2/16/2022	Review End 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023
Clerical	CLM923	Resolve asterisk within Edit Recommendations table (Section 4)		Date Resolved 2/16/2022	Review End 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023
Closed - Published							
Systems							
Substantive Date Assigned to Systems: 1/26/2021	CLM914	Clarify and improve the Net to Zero reporting instructions.		Date Resolved 12/2/2020	Review End 12/28/2020 Vote End: 1/25/2021	Approval Date 1/26/2021 Impl Timeline: 180 days	Supplement Updated On: 3/9/2021 Date of Publication: 1/1/2022
POC							
Substantive	POC921	New DN for Claim Administrator FEIN		Date Resolved 9/21/2021	Review End 10/18/2021 Vote End: 11/8/2021	Approval Date 11/9/2021 Impl Timeline: 180 days	Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022
Claims							
Clerical	CLM922	Resolves 02 differences between ERT and IG		Date Resolved 11/10/2021	Review End 12/6/2021	Approval Date 12/7/2021 Impl Timeline: N/A	Supplement Updated On: 12/9/2021 Date of Publication: 1/1/2022

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM916	Review and Update Transaction Sequencing Table in Section 2.2	Date Resolved 7/21/2021	Review End 8/24/2021	Approval Date 8/25/2021 Impl Timeline: N/A	Supplement Updated On: 11/23/2021 Date of Publication: 1/1/2022
Substantive	CLM912	Amend definition of Compensable Death MTC	Date Resolved 11/18/2020	Review End 2/5/2021 Vote End: 2/26/2021	Approval Date 3/1/2021 Impl Timeline: 180 days	Supplement Updated On: 3/9/2021 Date of Publication: 1/1/2022