Weekly Issue Resolution Report

July 22, 2022

1. IRR Open Inventory Report
2. IRR Aging Report
3. IRR Closed Pending Publication Report

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1. IRR Open Inventory Report

IRR Open Inventory Report by Status

	Title	Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Pending 14 Day Review							
Received Date 3/17/2022	CLM925	Include "nonbinary" as a gender option	Substantive	Low	Jennifer Bertels	Claims 3.1 1/1/2023	7/20/2022
Posted Date 3/17/2022	Status:	Pending Final 14 Day Review		Review Start:	7/22/2022	Voting Start:	8/12/2022
				Review End:	8/11/2022	Voting End:	9/1/2022
Pending Resolution							
Received Date 6/22/2022	CLM930	Unable to validate R22 benefit weeks, days, and cumulative totals when an employee is out of work due to intermittent dates.	Substantive	High	Craig White	Claims 3.1 1/1/2023	
Posted Date 6/22/2022	Status:	Pending Committee Review and Final Resolution					
Received Date 6/13/2022	SYS929	Clarification of SROI NT is needed	Clerical	Med	Robbie Tanner	Claims 3.1 1/1/2023	
Posted Date 6/13/2022	Status:	Pending Committee Review and Final Resolution					
Received Date 6/13/2022	SYS928	Phone Number DP Rule is outdated	Substantive	Low	Robbie Tanner	Claims 3.1 1/1/2023	
Posted Date 6/13/2022	Status:	Pending Committee Review and Final Resolution					
Received Date 5/17/2022	CLM927	No Benefit Change Reason Code for Adjustment or Credit	Substantive	Med	Candie Sharrow	Claims 3.1 1/1/2023	
Posted Date 5/18/2022	Status:	Pending Committee Review and Final Resolution					

IRR Open Inventory Report by Status

	Title	Issue Description	Change Type	Priority	Requestor Name	Standard / Target Pub Date	Date Resolved
Received Date 4/12/2022	CLM926	Standardize Foreign Addresses	Clerical	Med	Candie Sharrow	Claims 3.1 1/1/2023	
Posted Date 4/13/2022	Status:	Pending Committee Review and Final Resolution					

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2. IRR Aging Report

IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates		
3/17/2022	127	CLM925	Include "nonbinary" as a gender option	Date Posted 3/17/2022 Date Resolved 7/20/2022	Review Start 7/22/2022 Review End 8/11/2022	Vote Start: 8/12/2022 Vote End: 9/1/2022
4/12/2022	101	CLM926	Standardize Foreign Addresses	Date Posted 4/13/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
5/17/2022	66	CLM927	No Benefit Change Reason Code for Adjustment or Credit	Date Posted 5/18/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
6/13/2022	39	SYS929	Clarification of SROI NT is needed	Date Posted 6/13/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
6/13/2022	39	SYS928	Phone Number DP Rule is outdated	Date Posted 6/13/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:
6/22/2022	30	CLM930	Unable to validate R22 benefit weeks, days, and cumulative totals when an employee is out of work due to intermittent dates.	Date Posted 6/22/2022 Date Resolved	Review Start Review End	Vote Start: Vote End:

IRR Aging Report

Received Date	Age	Title	Issue Description	Tracking Dates

	0-90 Days	91-120 Days	121-180 Days	181-270 Days	271-360 Days	+360 Days
Open IRRs	4	1	1	0	0	0

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3. IRR Closed Inventory Report

IRR Closed Inventory by Status

		Title	Final Resolution	Tracking Dates			
Closed - Pending Publication							
Claims							
Clerical	CLM924	Change from 01 Change MTC to 01 Cancel MTC within Section 4 Variable Segment Population Rules		Date Resolved 2/16/2022	Review End 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023
Clerical	CLM923	Resolve asterisk within Edit Recommendations table (Section 4)		Date Resolved 2/16/2022	Review End 3/14/2022	Approval Date 3/15/2022 Impl Timeline: N/A	Supplement Updated On: Date of Publication: 1/1/2023
Closed - Published							
Systems							
Substantive Date Assigned to Systems: 1/26/2021	CLM914	Clarify and improve the Net to Zero reporting instructions.		Date Resolved 12/2/2020	Review End 12/28/2020 Vote End: 1/25/2021	Approval Date 1/26/2021 Impl Timeline: 180 days	Supplement Updated On: 3/9/2021 Date of Publication: 1/1/2022
POC							
Substantive	POC921	New DN for Claim Administrator FEIN		Date Resolved 9/21/2021	Review End 10/18/2021 Vote End: 11/8/2021	Approval Date 11/9/2021 Impl Timeline: 180 days	Supplement Updated On: 11/23/2021 Date of Publication: 7/1/2022
Claims							
Clerical	CLM922	Resolves 02 differences between ERT and IG		Date Resolved 11/10/2021	Review End 12/6/2021	Approval Date 12/7/2021 Impl Timeline: N/A	Supplement Updated On: 12/9/2021 Date of Publication: 1/1/2022

IRR Closed Inventory by Status

	Title	Final Resolution	Tracking Dates			
Clerical	CLM916	Review and Update Transaction Sequencing Table in Section 2.2	Date Resolved 7/21/2021	Review End 8/24/2021	Approval Date 8/25/2021 Impl Timeline: N/A	Supplement Updated On: 11/23/2021 Date of Publication: 1/1/2022
Substantive	CLM912	Amend definition of Compensable Death MTC	Date Resolved 11/18/2020	Review End 2/5/2021 Vote End: 2/26/2021	Approval Date 3/1/2021 Impl Timeline: 180 days	Supplement Updated On: 3/9/2021 Date of Publication: 1/1/2022