

IRR: CLM825
DATE: 2-17-2016
PRIORITY: Medium
STATUS: Open
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BUSINESS REQUIREMENT/ISSUE: Remove DN0139 CLAIM ADMINISTRATOR CLAIM REPRESENTATIVE FAX NUMBER from the R3.1 standard.

An IRR is being proposed to add the other 3 Claim Admin Claim Rep fields to the FROI in R3.1 and the Claims Committee felt this DN was now considered out dated technology and was rarely if ever used, so they did not want to propose to move it forward on the FROI, and felt it would be confusing to leave it on the SROI with inconsistent wording from the other 3 Claim Admin Claim Rep fields, so the group agreed to remove it.

Is the information currently being collected at this time by the submitter? On the full claims committee monthly call on 2-16-16, the question was asked of the 70+ attendees on the phone if anyone had an issue with removing this DN, and no one did.

If yes, what is the current method of collecting the information? N/A

What is the required timeline for implementation of the proposed change? Release 3.1

What other methods of collection or reporting, if any, have been considered? Faxing is considered out dated technology, and email is more commonly used. Claim Administrator Claim Representative Email Address (DN0138) is already provided on the transaction.

REQUESTER'S PROPOSED SOLUTION: Remove DN0139 CLAIM ADMINISTRATOR CLAIM REPRESENTATIVE FAX NUMBER from the R3.1 standard.