

Purpose: Historically Jurisdictions were able to obtain clarifying details about a claim in a narrative or comments section of a form. With the advent of EDI this capability has gone away. Jurisdictions such as Maine and New York see a value in receiving comments from the Claim Administrator to clarify or explain complex situations such as when the financial information doesn't add up.

MTC: NT – NARRATIVE – A transaction used by the claim administrator to communicate with the jurisdiction on a specific claim. For example, to provide further information supporting the action taken on a claim.

New: xx/xx/xxxx

Record: R22

DP Rule: A jurisdiction shall only edit data elements indicated with an "F" requirement code (Fatal - Essential data elements which are necessary for a transmission/ transaction), Match Data and "Narrative For Claim".

~~Based on~~ A Jurisdiction's Event table, ~~an~~ is the trigger for an MTC NT ~~is to be~~ sent each time a new narrative is created by the Claim Administrator and may be the first SROI on the claim. The number of NT transaction shall not be limited. Jurisdictions may request a narrative for a specific purpose but shall not require a narrative within a specified timeframe. Please refer to the Jurisdiction's trading partner tables and reporting rules.

NARRATIVE FOR CLAIM– DNxxxx

Definition: Text entered by the claim administrator to communicate with the jurisdiction for a specific claim. This text may be used to provide further information supporting the action taken on a claim.

New: xx/xx/xxxx

Record: R22

Format: 500 A/N (up to 10 occurrences of 50)

DP Rule: A new narrative shall be sent each time new narrative text is entered and shall not be appended to the previous narrative sent to the Jurisdiction.

This Narrative can only be required for MTC NT and must be ignored if present on any other MTC. An MTC CO or 02 cannot be sent to correct/change an NT. If multiple NT's are sent on a claim with contradictory information, the text in the most recent NT takes precedence.

A jurisdiction shall not establish proprietary population rules as to the ~~sequence, priority, and/or content format~~ or order of the data within the narrative. (For example, a jurisdiction shall not indicate that the first xx number of positions be populated with xx data).

This Narrative For Claim should not be used to convey Accident/Injury Description Narrative (DN0038), Denial Reason Narrative (DN0197) or Suspension Reason Narrative (DN0233), to resolve a prior TR or TE or to provide a replacement for data found in a specific data element for a transaction.

NUMBER OF NARRATIVE FOR CLAIM - DNxxxx

Definition: The number of Narratives For Claim segment occurrences.

New: xx/xx/xxxx

Record: R22

Format: 2 N

Max Occ: 10

Values: 00 through 10

Section 4 Variable Segment Population Rules:

NARRATIVE FOR CLAIM SEGMENT:

- a. Number of occurrences cannot exceed 10 and must equal the Number of Narrative For Claim (DNxxxx)
- b. This segment can only be required on MTC NT.