

IRR X: Update Section 4 Rules for 02 – Identifying Changes

Identifying Changes

A change is recognized and initiated by the Claim Administrator when a data element identified on the jurisdiction's Element Requirement Table has been altered in the Claim Administrator's database. Jurisdictions shall indicate in the Element Requirement Table if they do or do not expect an 02 Change if **when** the specific data element is Added, Updated or Removed, or the variable segment is Deleted. Claim Administrators will then communicate the changes via the Change Variable Segment consisting of Change Data Element/Segment Number (DN0412) and Change Reason Code (DN0413). Refer to the Data Dictionary in Section 6.

A Claim Administrator can only recognize changes in their own system, therefore there may be an inconsistency between the Claim Administrator's identified Change Reason Code (DN0413) and the Change Reason Code expected by the Jurisdiction. This is a particular concern for acquired claims where data may not have been communicated to the new Claim Administrator; however, the Jurisdiction may have that data in their database.

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When a Jurisdiction allows both an Add and an Update the Jurisdiction shall edit and process Adds and Updates interchangeably when:

- a. A data element is not in a Variable Segment (see DP rule for DN0413)
- b. A data element is in the narrative segments (see DP rule for DN0413)
- c. A claim is acquired by a new Claim Administrator (an MTC AQ or AU was received by the current Claim Administrator FEIN)

Jurisdictions should be aware of this limitation and shall not reject a transaction simply because the Change Reason Code wasn't the expected type (provided the Jurisdiction allows a change for that Change Reason Code on the Element Requirement Table).

Examples **For Acquired Claims when both an Add and Update are allowed:**

1. ~~Change Reason Code may be reported by the Claim Administrator as an Update if their system~~

~~recognizes a previous value in that field, versus an Add. The jurisdiction may be expecting an Add~~

~~because the value has never been sent/accepted.~~

~~2.i.~~ Change Reason Code may be reported by the Claim Administrator as an Add when the new Claim

Administrator adds data elements 'not provided by the prior Claim Administrator' into their claim

system. The jurisdiction already has this data element with the SAME value in their database from the prior claim administrator and may not expect an 02-Change Report at all. In this case, the jurisdiction shall allow the 02 Change as an Add.

~~3.ii.~~ Change Reason Code may be reported by the Claim Administrator as an Add when the new Claim Administrator adds data elements 'not provided by the prior Claim Administrator' into their

claim system. The jurisdiction already has this data element but with a DIFFERENT value in their database and may expect an Update however they shall allow the 02 change with an Add.

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A Jurisdiction may reject an O2 Change if:

1. The Change Reason Code (DN0413) is restricted (Reportable Change Code of B or N) for that particular data element.
2. The Jurisdiction cannot detect the value of at least one of the data elements indicated in Change Data Element/Segment Number (DN 0412) has changed. Exception: If multiple change data elements are sent and at least one data element has been validated as a change, the jurisdiction shall not reject the O2 transaction, provided the transaction has passed normal edit validations.
3. A change is reported on a transaction type (FROI/SROI) where the Reportable Change Code indicates the change should be reported on the other transaction type (Reportable Change Codes J, JG, K, or KG)

A Jurisdiction should follow the below guidelines when determining if the Change Segment is valid.

1. The O2 transaction should be Accepted when:

- a. a Change Reason Code is not the expected code however, both are accepted codes (Add vs Update) and a recognizable change has been detected by the Jurisdiction.
Example: Jurisdiction allows an Add and an Update for DN0040 Date Employer Had Knowledge of Injury. The Claim Administrator sends an Add however; the Jurisdiction has a different value on file.
- b. a valid Change Reason Code is sent for a DN but no recognizable change is detected as long as another valid change exists in the segment
Example: Claim Administrator sends an Update for DN0040 Date Employer Had Knowledge of Injury and an Update for DN0031 Date of Injury, which are both allowed codes for the DNs. The jurisdiction does not identify that DN0031 has changed but does identify that DN0040 has changed.

2. The O2 transaction may be Rejected when:

- 1.—a Change Reason Code that is not allowed for the DN is sent
Example: Jurisdiction only allows an Update (No Add or Remove) for DN0040 Date Employer Had Knowledge of Injury however, the Claim Administrator sends an Add for the DN.
- b. a valid Change Reason Code is sent for a DN but no recognizable change is detected AND there are no other valid changes in the segment
Example: Claim Administrator sends an Update for DN0040 Date Employer Had Knowledge of Injury and DN0031 Date of Injury, which are both allowed codes for these DNs. The Jurisdiction does not identify a change.
- c. a valid Change Reason Code is sent for a DN but does not pass validity edits and no other change exists
Example: Claim Administrator sends an Update for DN0040 Date Employer Had Knowledge of Injury, which is an allowed code for the DN. The Jurisdiction edits the transaction and finds that DN0040 is earlier than DN0031 Date of Injury so the claim does not pass the edits.
- d. a valid Change Reason Code is sent for a DN but does not pass validity edits even when other valid change(s) exist

Example: Claim Administrator sends an Update for DN0040 Date Employer Had Knowledge of Injury and DN0041 Date Claim Administrator Had Knowledge of Injury, which are both allowed codes for the [se](#) DNs. The Jurisdiction edits the transaction and finds that DN0040 is earlier than DN0031 Date of Injury so the claim does not pass the [edits](#).

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